



Release Notes

Yealink Desktop Phones T53 / T53W / T54W / T57W

Product Version: Firmware v.96.87.133.2

Status: "*General Availability*"

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1. Content of Product Release

1.1. Yealink Desktop Phone T5 Series

| Component | Filename | Version/Build |
|--------------|-------------------------------------|---------------|
| Yealink T53 | T54W(T57W,T53W,T53)-96.86.133.4.rom | v.96.87.133.2 |
| Yealink T53W | T54W(T57W,T53W,T53)-96.86.133.4.rom | v.96.87.133.2 |
| Yealink T54W | T54W(T57W,T53W,T53)-96.86.133.4.rom | v.96.87.133.2 |
| Yealink T57W | T54W(T57W,T53W,T53)-96.86.133.4.rom | v.96.87.133.2 |

2. Document History

| Version | Date | Remarks | Editor |
|---------|------------|--|--------------------|
| 1.0 | 16.09.2025 | Initial creation for product release version v.96.87.133.2 | Product Management |
| 1.1 | 29.09.2025 | Review for publishing | Product Management |

3. Product Version History

| Version | Date | Remarks |
|---------------|------------|----------------------------|
| v.96.87.133.2 | 30.09.2025 | Usable with Swyx 14 |
| v.96.86.133.4 | 15.01.2024 | Usable with Swyx 13.2x |
| v.96.86.133.3 | 14.08.2023 | Usable with Swyx 13.2x |
| v.96.86.133.2 | 24.06.2022 | Usable with Swyx 13.x |
| v.96.86.133.1 | 07.02.2022 | Useable with Swyx 13/13.10 |
| v.96.85.133.8 | 04.08.2021 | Useable with Swyx 12.4x/13 |
| v.96.85.133.6 | 08.06.2021 | Useable with Swyx 12.4x |
| v.96.85.133.4 | 25.05.2021 | Useable with Swyx 12.4x |

3.1. Understanding the Yealink Firmware Version format

The Yealink firmware version format consist of 4 number blocks, here v.96.87.133.2

- First block: Product ID, here 96 stands for the T5-series
- Second block: Major FW version, here 87
- Third block: OEM-ID, here 133, stands for the Swyx/Enreach version
- Forth block: Minor FW version, here 2

4. Changes

4.1. New with Firmware v.96.87.133.2

This version does not include any Swyx-specific bug fixes or features, but it does include a number of general product improvements, particularly in the area of cybersecurity.

- Security policy update for all models
- Scheduled restart
- Energy-Saving mode
- Barrier-free improvements
- Bluetooth headset supports fast pairing

Most features can be configured individually via the device's Web UI or uploaded as flexible provisioning parameters via Swyx Control Center on a device-specific basis.

Note: Please note that after updating to major version .87, it is no longer possible to downgrade to earlier major versions. This also applies to any downgrades to other OEM versions.

4.2. New with Firmware v.96.86.133.4

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed the issue that dialing a number from a speed dial always picks the first line, if another line is chosen
- Fixed the issue that the call was hung up if no one answered the blind transfer for 30 seconds.

Hint: The fix for the blind call transfer issue is a combined fix and is working properly only with Swyx 13.30 and higher.

4.3. New with Firmware v.96.86.133.3

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- DND (Do Not Disturb) status icon is not displayed on an Expansion Module connected to a T53(W).

Known issue: Changed behaviour in the case of blind call transfer initiated by a Yealink phone. From firmware version 96.86.133.2 the call is cancelled if the called destination does not accept the call within a certain time slot (~30sec). In former versions the call was returned to the transferring Yealink phone

4.4. New with Firmware v.96.86.133.2

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Configurable parameter for the SIP-cause in the case of deactivated Call Waiting function (prevent secondary call). The parameter is set automatically with Swyx 13.20 and is now consistent with the SIP-cause of the other Swyx clients.

- Configurable parameter for call pickup in CTI case. Will be set automatically with Swyx 13.20. Requires a mandatory SwyxIt! 13.20. This firmware is the prerequisite for this newly introduced feature in Swyx 13.20.

4.5. New with Firmware v.96.86.133.1

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed an issue in CTI mode with an outgoing call when another call is already connected.
- Fixed some issues in the context of Smart Noise Filtering.
- Supports the latest hardware revision of Yealink T5 phones.
- Optimized quick positioning bar in Directory/Call History in T57W

4.6. New with Firmware v.96.85.133.8

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed an issue with the renewing of an IP-address via DHCP.
- Fixed the issue with the update of the presence status on the speed dials after the loss of the server connection.
- An issue in uaCSTA mode (CTI support) - SwyxIt! displays call as connected although call is still ringing.
- Fixed the issue that after plug-in a USB headset (or the EHS-USB adapter) to a phone the display was frozen.

Known issue: In specific scenarios/hardware combination the LEDs on an expansion module will not light (T57W). The presence status of the user is nevertheless shown on the display of the expansion module.

4.7. New with Firmware v.96.85.133.6

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed an issue with the newly introduced extended status signaling (Away, Busy, Logoff) (Prerequisite SwyxWare 12.40).

Known issue: If the phone loses its connection to the server (e.g., due to a reboot of the services), it could be that subsequently the presence status on the speed dials will no longer be updated. Log-Off and following Log-On of the user heals that issue.

4.8. New with Firmware v.96.85.133.4

Initial release of Yealink T5 series for the usage with SwyxWare 12.40

- Extended status signaling (Away, Busy, Logoff) (Prerequisite SwyxWare 12.40)
- Call number suppression from SwyxIt! (Prerequisite SwyxWare 12.40)
- DE keyboard layout (Umlauts - ä, ö, ü, ß)
- VisualGroups support (Prerequisite SwyxWare 12.40)
- Fixed compatibility issues between SWYX T4XS and DECT headsets.

5. Update Procedure

The firmware will become available via the Enreach FIS server for Swyx. Downloading the firmware and distributing it to all connected Yealink phones can be simply done within the Swyx Control Center SCC.

All necessary steps are described in the Swyx Online Help, see “DISTRIBUTING SOFTWARE TO CLIENTS OR DEVICES”

Do only use officially by Swyx released firmware for Swyx platforms. Other firmware is not supported.

In the case of an internal software deployment (e.g. because phones have no access to the Internet) the firmware can be downloaded from the Enreach Help Center.

6. Supported Devices

| Product | Status | Preferred Version |
|--------------|---------|-------------------|
| Yealink T53 | Current | v.96.87.133.2 |
| Yealink T53W | Current | v.96.87.133.2 |
| Yealink T54W | Current | v.96.87.133.2 |
| Yealink T57W | Current | v.96.87.133.2 |

We recommend customers use the “Preferred Version” for the given products. The preferred software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability, or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7. Supported Swyx Versions

| Product | Preferred Version | Supported Version |
|---------|-------------------|--------------------|
| Swyx | Swyx 14.21 | Swyx 14 and higher |
| SwyxOn | | |

We recommend customers use the “Preferred Version” for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

8. Support

The Support for the customized Yealink Firmware for Swyx is managed through the regular Swyx Support process.