



Release Notes

SwyxPhone L71/L72/L74/L77

Product Version: Firmware V2 R0.18.1

Status: *“General Availability”*

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Last Changes:	10.11.2025
No of pages:	6
Version:	1.0

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1. Content of Product Release

Component	Filename	Version/Build
SwyxPhone L71	L71.img	V2 R0.18.1
SwyxPhone L72	L72.img	V2 R0.18.1
SwyxPhone L74	L74.img	V2 R0.18.1
SwyxPhone L77	L77.img	V2 R0.18.1

2. Document History

Version	Date	Remarks	Editor
1.0	10.11.2025	Initial creation for Product release version V2 R0.18.1	Product Management

3. Product Version History

Version	Date	Remarks
V2 R0.18.1	13.11.2025	Maintenance version, support for new HW revision of SwyxPhone L71
V2 R0.15.0	18.11.2024	Maintenance version
V2 R0.12.1	14.02.2024	First maintenance version for the whole L7-series
V2 R0.10.0	24.05.2023	First official version for L74, new default for Swyx 13.27
V2 R0.8.0	13.03.2023	First maintenance FW version for L7X - new default version from Swyx 13.26
V2 R0.5.0	01.10.2022	First FW version for L72/77
V1 R0.3.1	01.10.2022	First FW version for L71

4. Changes

4.1. New with Firmware V2 R0.18.1

The firmware version V2 R0.18.1 is a maintenance version which fixes issues reported from the field during the last months. It is highly recommended to update phones of the L7x series to that version.

Generell improvements and fixes:

- SwyxPhone L71: Support for latest hardware generation with new display.
- A couple of improvements in the field of headset support, especially bluetooth headsets.

Following bugs were observed in the context of the usage with Swyx and were fixed:

- SwyxPhone L77: Status LED of keys on the phone are biased by the layer on the key module.
- Jabra Engage 75 headset goes to idle after answering a call.

4.2. New with Firmware V2 R0.15.0

The firmware version V2 R0.15.0 is a maintenance version which fixes issues reported from the field during the last months. It is highly recommended to update phones of the L7x series to that version.

There are 2 issues fixed in the context of operating L7-phones in VLAN environments, which were also reported from Swyx channels. For further information please check the release notes of the original manufacturer Unify.

Especially in the Swyx context the following bug is fixed, which was originally fixed already for the L6-series

- If a call notification occurs parallel to an incoming call, the display remains blank until the notification times out (SwyxPhone L74/L77)

4.3. New with Firmware V2 R0.12.1

The firmware version V2 R0.12.1 is the first unified firmware version for the whole SwyxPhone L7-series. It is a maintenance version which fixes issues reported from the field during the last months.

4.4. New with Firmware V2 R0.10.0

The firmware version V2 R0.10.0 is the first official firmware for the newly released SwyxPhone L74. Beside the general fixes for issues which were observed in the integration and field test phase it includes some specific performance improvements.

- For the SwyxPhone L74 the V2 R0.10.0 is the default version for Swyx 13.27

4.5. New with Firmware V2 R0.8.0

The firmware version V2 R0.8.0 is the first available firmware update for the newly introduced SwyxPhone series. Beside general maintenance fixes, observed in the field, this version fixes the following issues observed especially in the Swyx context

- Issue with the volume of the ringing tones on outgoing calls: Volume of the ring tones was always on maximum and could not be reduced.
- Only SwyxPhone L77: After the initial set-up of a SwyxPhone L77 on Swyx and the upload of the recommended firmware V2 R0.5.0 the screen of the phone stayed black

5. Update Procedure

To update the firmware at your SwyxServer you must perform the following steps related to the installed SwyxWare version.

5.1. Swyx 14.25 and newer

From Swyx 14.25 the firmware management has been changed. Instead of using FTP the firmware is now deployed via https. More important is that the FW management is now handled via the Swyx Control Center as for all other supported Hardware vendors.

Distributing firmware supported devices is detailed described in the [Swyx Online Help](#).

5.2. Swyx 14.21 and older

Open the Server Settings within the SwyxWare Administration and select the tab "SwyxPhone Firmware Update". Within this configuration select the option "Get". Hereby the SwyxServer will contact the Swyx FTP server (ftp.swyx.com) which is configured by default and downloads the latest firmware version. To update the firmware at your SwyxServer you must perform the following steps related to the installed Swyx version:

After this you could validate that the new firmware was download by checking the firmware version information. If the firmware version is listed for all SwyxPhones L7x, the phones of this type will prompt for a firmware upgrade the next time the user logs on.

Know issue with Swyx 13.25

With Swyx 13.25 SwyxPhone L74/77 (NOT valid for L71/72) cannot be updated to a new firmware via the standard mechanism. There are 2 recommended workarounds:

- Update of the Swyx installation to Swyx version 13.26 (or higher)
- Or manual update of the SwyxPhones via web interface

For the manual update the following steps must be performed

- Download the firmware manually from the Enreach Download server
 - SwyxPhone L74: [Download firmware now](#)
 - SwyxPhone L77: [Download firmware now](#)
- Open the web administration of the related phone, authenticate with your "Administrative password for desk phones (see Swyx Control Center Documentation chapter 4.6.1)"
- Go to "File Transfer->Phone Application", upload the corresponding firmware into the phone and start the update.

6. Supported Swyx Version

Product	Supported Version
SwyxWare / SwyxON	Swyx 14 or higher

The phones of the SwyxPhone L7-series were introduced into the Enreach portfolio successively. Therefore, the minimum technical requirements (Swyx version) are different from model to model. Please have this in mind, when attaching a L7-series phone for the first time to a Swyx platform.

SwyxPhone	Supported from
L71/L72	Swyx 13.20
L77	Swyx 13.25
L74	Swyx 13.27 (Beta: 13.25)

We recommend customers to use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7. Support

The support for the SwyxPhones L7-series is handled through the regular Enreach support process for Swyx.

8. Documentation

The latest user manuals can be found on the Enreach homepage for Swyx

<https://www.enreach.de/en/products/support/documentation.html#jump-IP%20Phones>