

### **Release Notes**

Status: "General Availability"

# Swyx Mobile for Android

version 3.1.1 (build 110621)

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Version	Date	Reason	Editor
1.0	23.11.2020	Created for General Availability in Google Play Store	Product Owner

# 1 Requirements

For the Swyx Mobile for Android client to operate, the following requirements need to be fulfilled:

- Server: SwyxWare 11/ NetPhone 11 (or later) with push notification service correctly installed and running
- Network: Router with enabled 802.11r (FastRoaming)
- Client:
  - Smartphone with Android 6 (or later)
  - Google Play Store must be available to install and update this app. This app is not available at Huawei App Gallery.

#### For the use of Instant Messaging:

• Server: SwyxWare 12.10 (or later) with corresponding but separately installed Push Notification Service

#### **Recommendation:**

- To ensure best user experience, we recommend the use of latest mid to high end Android business smartphones with at least a 2.2 GHz quad-core processor (64bit), at least 4 GB of RAM and a minimum resolution of 1.280 x 720 Pixel.
- Please ensure that 'Data Saver' is switched off at Android Settings > Data Usage

### 2 Release Notes

This is the general availability for all external customers via Google Play Store

#### 2.1 User Features Offered

- Voice telephony using SIP
- Use of push notifications for reduced battery consumption
- Joint phonebook (contacts from Swyx Server including entries from "global phonebook" and local Android phonebook) with search and filtering functionality
- View and manage Call Journal and Favourites
- Cross platform chat with colleagues
- Basic Call Handling & Routing/Forwarding, handover of a call to another user device
- Call on hold, swap calls, three-way conferences
- Hide caller ID for outgoing calls
- List of groups that the user is member of
- Bluetooth audio support
- Set own presence status, status message and own profile picture, set the device to 'offline'
- View contacts' presence status in favourites, recents and contact lists
- Selection of ringtones (per contact, or for all incoming calls)
- Receiving of and listening to voicemails
- Support for DTMF
- Easy configuration of client possible via configuration URL
- App widgets for frequently used functions
- Option to enable logging and to share log file
- Display of T&Cs, privacy policy, online help pages, current s/w version

### 2.2 New Features

We have again corrected numerous errors for you. The chat is now even better, the busy tone is audible, calls without SIM are delivered more reliably, from a contact's call history the calls end up at the right number and some more.

- SMFA-123: The call details now also show the call duration
- → This requires at least SwyxWare v12.30 to get all necessary timestamps

### 2.3 Technical Improvements

- SMFA-47: Text at Keypad and Favourites is cut if font size is increased
- SMFA-108: Calls not delivered to sleeping app (no SIM)
- SMFA-110: No proper busy tone played
- SMFA-114: Chat: Unable to open conversation from notification
- SMFA-120: Chat: Display time of a message at Chat Dialogue only if previous message is older than 3 minutes
- SMFA-121: Chat: Date should be replaced by Today, Yesterday or weekday
- SMFA-125: Video recordings from the iPhone are only shown as an empty speech bubble
- SMFA-127: Erroneous number conversion in profile details
- SMFA-128: Favorite option shown for unknown number in Contact Details

#### 2.4 Known Restrictions

- Changing networks during an ongoing call causes the call to drop
- XING has decided to no longer provide its interface. So these contacts can no longer be displayed in apps like *"SwyxMobile*".

# 3 Installation

The app is available in the Google Play Store and can be directly installed on the Android smartphone from there.

• https://play.google.com/store/apps/details?id=com.swyx.mobile2019&hl=en

Ensure that the old app 'Swyx Mobile' is deinstalled before using the new app 'SwyxMobile'.

# 4 Support

The Support for the *Swyx Mobile for Android* is handled through the regular Swyx Support process.

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