



Release Notes

Status: "General Availability"

Firmware for SwyxPhone L74

V2 R0.10.0

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Version: 1.0

Last Changes: 24.05.2023

1. Content of Product Release

1.1. Swyx Product

Component	Filename	Version/Build
SwyxPhone L71	L71.img	V2 R0.8.0
SwyxPhone L72	L72.img	V2 R0.8.0
SwyxPhone L74	L74.img	V2 R0.10.0 
SwyxPhone L77	L77.img	V2 R0.8.0

2. Document History

Version	Date	Remarks	Editor
1.1	24.05.2023	Review for Release	Product Management
1.0	19.05.2023	Initial creation for Firmware release version V2 R0.10.0	Product Management

3. Product Version History

Version	Date	Remarks
V2 R0.10.0	24.05.2023	First official version for L74, new default for Swyx 13.27
V2 R0.8.0	13.03.2023	First maintenance FW version for L7X – new default version from Swyx 13.26
V2 R0.5.0	01.10.2022	First FW version for L72/77
V1 R0.3.1	01.10.2022	First FW version for L71

4. Changes

4.1 Changes since V2 R0.8.0

The firmware version V2 R0.10.0 is the first official firmware for the newly released SwyxPhone L74. Beside the general fixes for issues which were observed in the integration and field test phase it includes some specific performance improvements.

For the SwyxPhone L74 the V2 R0.10.0 is the default version for Swyx 13.27.

4.1 Changes since V2 R0.5.0

The firmware version V2 R0.8.0 is the first available firmware update for the newly introduced SwyxPhone series. Beside general maintenance fixes, observed in the field, this version fixes the following issues observed especially in the Swyx context

- Issue with the volume of the ringing tones on outgoing calls: Volume of the ring tones was always on maximum and could not be reduced.
- Only SwyxPhone L77: After the initial set-up of a SwyxPhone L77 on Swyx and the upload of the recommended firmware V2 R0.5.0 the screen of the phone stayed black.

5. Update Procedure

To update the firmware at your SwyxServer you must perform the following steps related to the installed SwyxWare version:

Open the Server Settings within the SwyxWare Administration and select the tab “SwyxPhone Firmware Update”. Within this configuration select the option “Get”. Hereby the SwyxServer will contact the Swyx FTP server (<ftp.swyx.com>) which is configured by default and downloads the latest firmware version. To update the firmware at your SwyxServer you have to perform the following steps related to the installed Swyx version:

After this you could validate that the new firmware was download by checking the firmware version information:

If the firmware version is listed for all SwyxPhones L7x, the phones of this type will prompt for a firmware upgrade the next time the user logs on.

Know issue with Swyx 13.25

With Swyx 13.25 SwyxPhone L74/77 (NOT valid for L71/72) cannot be updated to a new firmware via the standard mechanism. There are 2 recommended workarounds:

- Update of the Swyx installation to Swyx version 13.26 (or higher)
- Or manual update of the SwyxPhones via web interface
 - Download the firmware manually from the Enreach Download server
 - SwyxPhone L74: [Download firmware now](#)
 - SwyxPhone L77: [Download firmware now](#)
 - Open the web administration of the related phone, authenticate with you “Administrative password for desk phones (see Swyx Control Center Documentation chapter 4.6.1)
 - Go to "File Transfer->Phone Application", upload the corresponding firmware into the phone and start the update.

6. Supported SwyxWare Versions

Product	Supported Version
SwyxWare / SwyxON	SwyxWare 13.20 bzw. 13.25/13.27

The SwyxPhone L7x are introduced into the Enreach portfolio successively. Therefore the minimum technical requirements (Swyx version) are different from model to model. Please have this in mind, when attaching a L7x phone for the first time to a Swyx platform.

SwyxPhone	Supported from
L71/L72	Swyx 13.20
L77	Swyx 13.25
L74	Swyx 13.27 (Beta: 13.25)

We recommend customers to use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7. Support

The Support for the SwyxPhones L7x is handled through the regular Swyx Support process.

8. Documentation

The latest user manuals can be found on the Swyx homepage.

English:

<https://www.enreach.de/en/products/support/documentation.html#jump-IP%20Phones>

German

<https://www.enreach.de/produkte/support/dokumentationen.html#jump-IP%20Phones>