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Release Notes

Status: "General Availability"

Firmware for SwyxPhone

L62/L64/L66

V1 R8.2.0

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1. Content of Product Release

1.1. Swyx Product

Component	Filename	Version/Build
SwyxPhone L62	L62.img	V1 R8.2.0
SwyxPhone L64	L64L66.img	V1 R8.2.0
SwyxPhone L66	L64L66.img	V1 R8.2.0

2. Document History

Version	Date	Remarks	Editor
1.0	09.06.2024	Initial creation for Product firmware release version V1 R8.2.0	Product Management
1.1	17.06.2024	Last changes, correct some typo	Product Management

3. Product Version History

Version	Date	Remarks
V1 R8.2.0	11.06.2024	
V1 R7.3.0	25.04.2023	
V1 R6.3.0	08.02.2022	
V1 R5.6.1	29.09.2021	
V1 R5.4.3	28.06.2021	
V1 R4.6.2	01.12.2020	
V1 R3.9.0	24.06.2019	
V1 R2.8.0	22.11.2018	
V1 R1.13.0	03.11.2017	

4. Changes

4.1. Changes since V1 R7.3.0

This firmware version is a maintenance version - beside general maintenance fixes, which increase the overall stability and performance, this version fixes the following issues observed especially in the Swyx context:

- Fixed Issue: L64/L66 - the display remains empty during call notification after an incoming ringing call.
- Fixed issue: L62 - call notification text is overwritten by (unexpected) time information.

4.2. Changes since V1 R6.3.0

Resolved Reported Problems/Symptoms:

- This version is a pure bug fixing and maintenance version of the OEM vendor, which increases the overall stability and performance. There are no specific Swyx related issues fixed in that version. Nevertheless, it is highly recommended to update your SwxyPhones to that latest version.

4.3. Changes since V1 R5.6.1

Resolved Reported Problems/Symptoms:

- Fixed an issue in the case of 2 simultaneously incoming calls. Requirement is SwyxWare 13.10. With SwyxWare 13 the 2nd incoming call won't be signalized to the phone.

4.4. Changes since V1 R5.4.3

Resolved Reported Problems/Symptoms:

- Fixed wrong presentation of time in the internal conversational list.

Known Issues:
- Due to a change in the packet ID the FW for L64/L66 won't be detect automatically by SwyxServer 12.xx. The FW has to be configured manually for this phone types in the SwyxWare administration. This issue is fixed with Swyx 13.

4.5. Changes since V1 R4.6.2

Resolved Reported Problems/Symptoms:

- Fixed wrong presentation of time in the phone display.

Known Issues:

- Due to a change in the packet ID the FW for L64/L66 won't be detect automatically by SwyxServer 12.xx. The FW has to be configured manually for this phone types in the SwyxWare administration. This issue is fixed with Swyx 13.

4.6. Changes since V1 R3.9.0

Resolved Reported Problems/Symptoms:

- Delay in audio streaming during switch between speaker and handset fixed.

Known Issues:

- None

4.7. Changes since V1 R2.8.0

Resolved Reported Problems/Symptoms:

- Improved audio volume

Known Bugs:

- None

5.   Update Procedure

To update the firmware at your SwyxServer you must perform the following steps related to the installed SwyxWare version:

Open the Server Settings within the SwyxWare Administration and select the tab "SwyxPhone Firmware Update". Within this configuration select the option "Get". Hereby the SwyxServer will contact the Swyx FTP server (ftp.swyx.com) which is configured by default and downloads the latest firmware version. To update the firmware at your SwyxServer you have to perform the following steps related to the installed SwyxWare version:

After this you could validate that the new firmware was download by checking the firmware version information:

If the firmware version (V1 R6.3.0) is listed for all SwyxPhones L6x, the phones of this type will prompt for a firmware upgrade the next time the user logs on.

6.   Supported SwyxWare Versions

Product	Supported Version
SwyxWare / SwyxON	SwyxWare 13 and higher

We recommend customers use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7. Support

The support for the SwyxPhones L6x is handled through the regular Swyx Support process.

8. Documentation

The current documentation can be found on the Swyx homepage.

SwyxPhone L6x Manual:

http://www.swyxdownload.com/download/SwyxPhone_L6x_english.pdf

SwyxPhone L62 QuickStart:

http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L62_english.pdf

SwyxPhone L64 QuickStart's:

http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L64_english.pdf

SwyxPhone L66 QuickStart:

http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L66_english.pdf