



## **Release Notes**

*Status: "General Availability"*

### **Yealink Conference Phone CP965**

Product Version: 143.86.133.4

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No of pages:	3
Version:	1.0
Last Changes:	04.04.2025

# 1 Content of Product Release

## 1.1 Swyx Product

Component	Filename	Version/Build
CP965	CP965-143.86.133.4.rom	V 143.86.133.4

## 2 Document History

Version	Date	Remarks	Editor
1.0	04.04.2025	Initial creation for Product firmware release	Product Management

## 3 Product Version History

Version	Date	Remarks
V 143.86.133.4	07.04.2025	Released for Swyx 14.00 and higher
V 143.86.133.3	25.10.2023	Released for Swyx 13.27 and higher
V 143.86.133.2	22.06.2023	Initial product release with Swyx 13.27

### 3.1 Understanding the Yealink Firmware Version Format

The Yealink firmware version format consist of 4 number blocks, here V 143.86.133.4

- First block: Product ID, here 143 stands for the CP965
- Second block: Major FW version, here 86
- Third block: OEM-ID, here 133, stands for the Swyx/Enreach OEM version of the FW
- Fourth block: Minor FW version, here 4

## 4 Changes

### 4.1 New with Firmware Version 143.86.133.4

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are addressed:

- Fixed: Solve the issue that the call was hung up if no one answered the blind transfer for 30 seconds

### 4.2 New with Firmware Version 143.86.133.3

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are addressed:

- Fixed: The distinct types of Call Forwardings (Busy, no reply, immediately) cannot be disabled individually.

- Fixed: Home button does not terminate the power saving mode.
- Fixed: uaCSTA Pairing corrupt after a call transfer.
- Fixed: No missed call indication when DND is active.
- Fixed the issue that line cannot take effect after speed dial is issued.
- Fixed: No presence status of DSS keys after reprovisioning

## 5 Update Procedure

The firmware will become available via the Enreach FIS server. Downloading the firmware and distributing it to all connected Yealink phones can be simply done within the SCC (Swyx Control Center).

All necessary steps are described in the [Swyx Online Help](#) for the Swyx Control Center.

Do only use officially by Enreach released firmware for Swyx platforms. Other firmware is not supported.

## 6 Supported SwyxWare Versions

Product	Supported Version
Swyx / SwyxON	Swyx 14 and higher

We recommend customers use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality.

However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

## 7 Support

The support for the customized Yealink Firmware for Enreach is handled through the regular Enreach support process for Swyx.

## 8 Download

The firmware can be accessed from Swyx Firmware Information Service FIS or in the Enreach Help Center for Swyx: [Yealink Firmware](#)