Release Notes

Status: "General Availability"

Swyx Mobile
for Android

version 3.1.2 (build 113312)

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Version	Date	Reason	Editor
1.0	01.03.2021	Created for General Availability in Google Play Store	Product Owner

1   Requirements

For the Swyx Mobile for Android client to operate, the following requirements need to be ful-filled:

- Server: SwyxWare 11/ NetPhone 11 (or later) with push notification service correctly installed and running
- Network: Router with enabled 802.11r (FastRoaming)
- Client:
    - Smartphone with Android 6 (or later)
    - Google Play Store must be available to install and update this app. This app is not available at Huawei App Gallery.

For the use of Instant Messaging:

- Server: SwyxWare 12.10 (or later) with corresponding but separately installed Push Notification Service

Recommendation:

- To ensure best user experience, we recommend the use of latest mid to high end Android business smartphones with at least a 2.2 GHz quad-core processor (64bit), at least 4 GB of RAM and a minimum resolution of 1.280 x 720 Pixel.
- Please ensure that '*Data Saver*' is switched off at *Android Settings > Data Usage*

2   Release Notes

This is the general availability for all external customers via Google Play Store

2.1   *User Features Offered*

- Voice telephony using SIP
- Use of push notifications for reduced battery consumption
- Joint phonebook (contacts from Swyx Server – including entries from "global phone-book" and local Android phonebook) with search and filtering functionality
- View and manage Call Journal and Favourites
- Cross platform chat with colleagues
- Basic Call Handling & Routing/Forwarding, handover of a call to another user device
- Call on hold, swap calls, three-way conferences
- Hide caller ID for outgoing calls
- List of groups that the user is member of
- Bluetooth audio support
- Set own presence status, status message and own profile picture, set the device to 'offline'
- View contacts' presence status in favourites, recents and contact lists
- Selection of ringtones (per contact, or for all incoming calls)
- Receiving of and listening to voicemails
- Support for DTMF
- Easy configuration of client possible via configuration URL
- App widgets for frequently used functions
- Option to enable logging and to share log file
- Display of T&Cs, privacy policy, online help pages, current s/w version

2.2 *New Features*

Due to the lately negative reports about sometimes missing Call Signalling with 3.1.2 we have focussed on increasing the App stability.

2.3 *Technical Improvements*

- Improved the Touch enable sizes of the buttons of the Keypad
- Improved the User Warning about connectivity state issues
- Fixed an issue where App failed to re-connect after longer period
- Fixed several issues which caused that Calls were not properly signalled when App was in locked state or idle for a longer period
- Fixed an issue where Calls were dropped when App was not in foreground
- Fixed that Favourite list was empty in certain conditions

2.4 *Known Restrictions*

- On Huawei P30pro devices the battery optimisation can still lead killing the app in the background. In these cases please apply the changes to background optimisations mentioned here: http://bit.ly/3pecOT3
- Changing networks during an ongoing call causes the call to drop
- XING has decided to no longer provide its interface. So these contacts can no longer be displayed in apps like ‚*SwyxMobile'*.

3 Installation

The app is available in the Google Play Store and can be directly installed on the Android smartphone from there.

- https://play.google.com/store/apps/details?id=com.swyx.mobile2019&hl=en

Ensure that the old app *'Swyx Mobile'* is deinstalled before using the new app *'SwyxMobile'*.

4 Support

The Support for the *Swyx Mobile for Android* is handled through the regular Swyx Support process.

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