# SWYX®

# Release Notes

*Status: "General Availability"*

# Firmware for SwyxPhone L62/L64/L66

*V1 R5.4.3*

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# 1 Content of Product Release

## 1.1 *Swyx Product*

| Component | Filename | Version/Build |
|---|---|---|
| SwyxPhone L62 | L62.img | V1 R5.4.3 |
| SwyxPhone L64 | L64L66.img | V1 R5.4.3 |
| SwyxPhone L66 | V1 R5.4.3 | V1 R5.4.3 |

# 2 Document History

| Version | Date | Remarks | Editor |
|---|---|---|---|
| 1.0 | 28.06.2021 | Initial creation for Product firmware release version V5.4.3 | Product Management |

# 3 Product Version History

| Version | Date | Remarks |
|---|---|---|
| V1 R4.6.2 | 01.12.2020 | |
| V1 R3.9.0 | 24.06.2019 | |
| V1 R2.8.0 | 22.11.2018 | |
| V1 R1.13.0 | 03.11.2017 | |

# 4 Changes

## 4.1 *Changes since V1 R4.6.2*

**Resolved Reported Problems/Symptoms:**
- Fixed wrong presentation of time in the phone display.

**Known Issues:**
- None

## 4.2 *Changes since V1 R3.9.0*

**Resolved Reported Problems/Symptoms:**
- Delay in audio streaming during switch between speaker and handset fixed

**Known Issues:**
- None

4.3 *Changes since V1 R2.8.0*

**Resolved Reported Problems/Symptoms:**
- Improved audio volume

**Known Bugs:**
- None

# 5  Update Procedure

To update the firmware at your SwyxServer you must perform the following steps related to the installed SwyxWare version:

Open the Server Settings within the SwyxWare Administration and select the tab "SwyxPhone Firmware Update". Within this configuration select the option "Get". Hereby the SwyxServer will contact the Swyx FTP server ([ftp.swyx.com](ftp.swyx.com)) which is configured by default and downloads the latest firmware version.To update the firmware at your SwyxServer you have to perform the following steps related to the installed SwyxWare version:

After this you could validate that the new firmware was download by checking the firmware version information:

If the firmware version (V1 R5.4.3) is listed for all SwyxPhones L6x, the phones of this type will prompt for a firmware upgrade the next time the user logs on.

# 6  Supported SwyxWare Versions

| Product | Supported Version |
|---------|-------------------|
| SwyxWare / SwyxON | SwyxWare 12.x + newer |

We recommend customers use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

# 7  Support

The Support for the SwyxPhones L6x is handled through the regular Swyx Support process.

# 8  Documentation

The current documentation can be found on the Swyx homepage.

SwyxPhone L6x Manual:

[http://www.swyxdownload.com/download/SwyxPhone_L6x_english.pdf](http://www.swyxdownload.com/download/SwyxPhone_L6x_english.pdf)

SwyxPhone L62 Quickstarts:

[http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L62_english.pdf](http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L62_english.pdf)

SwyxPhone L64 Quickstarts:

[http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L64_english.pdf](http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L64_english.pdf)

SwyxPhone L66 Quickstarts:

[http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L66_english.pdf](http://www.swyxdownload.com/download/Quickstart_SwyxPhone_L66_english.pdf)