

SwyxWare configuration guide for SFR SIP trunk

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Status: Released

Pages:26Version:1.4Created:13.02.13Last change:23.12.16 08:57File:Z:\2_Tests\Provider\FR\SFR\SwyxWareHowTo.docx



History

Nr	Date	Author	Chapter	Content
1	27.10.2016	HT	all	Initial version
1.1	02.11.2016	HT	2.3.1	Configuration of PAI through the registry for NDI signaling
1.2	10.11.2016	HT	2.3.2 2.5	Chapter about number signaling and multiple site installation
1.3	19.12.2016	HT	2 3	Added new chapter 2: Installation guide to install the LinkMgr on a separated server
1.4	23.12.2016	HT		Minor changes. Added description to configure port 5060 for LinkMgr



1 Int	roduction	. 4
1.1	General	. 4
1.2	Network considerations	. 4
2 Ins	stallation guide	. 5
2.1 2.1	Pre-Requisites	. 5 . 5
2.2	Installation of main SwyxWare server	. 7
2.3	Installation of LinkMgr SwyxWare server	. 8
3 Co	onfiguration guide	11
3.1	Location	11
3.2 3.2 3.2	SIP Trunk group. 2.1 Creation	14 14 17
3.3 3.3 3.3 3.3	SIP trunk. 8.1 Number signaling	18 23 23 24
3.4	User	25
3.5	Multiple sites	25
4 Pr	ovider profile	26



1 Introduction

1.1 General

This guide gives a detailed description how to configure the SwyxWare in combination with a SIP trunk from SFR (France).

1.2 Network considerations

A customer, who wants to use the SIP trunking service from SFR, also needs his internet access from SFR. Hence, the customer subscribes to a SFR IP/VPN/MPLS service and the customer site and network is directly connected with an IP access SFR to his VRF IP /VPN/MPLS.

Important note

The SwyxWare has a dedicated Windows Service called LinkMgr to handle SIP communication with a SIP provider as SFR. Per default, the LinkMgr uses port 65002 for communication with a SIP provider.

SFR is only able to deal with SIP messages properly, if the SIP default port 5060 is used for communication. It is possible to change the local listener port, but since port 5060 is already being used by the SwyxWare itself, the LinkMgr port cannot be changed to 5060. To solve this conflict, it is necessary that the LinkMgr service is installed on a separated server. Both the main SwyxWare server and the LinkMgr server have to be member of the same windows domain. Name resolution via NETBIOS must be possible between those two servers. The Swyx services on both machines have to be started with the same Windows Domain account.

Since SFR is offering a static SIP trunk without registration, authentication is based on a static IP address. Therefore, it has to be assured that the SwyxWare server, where the LinkMgr will be installed, will be provided with a fixed IP address. This IP address has to be used by SFR to send SIP requests to.



2 Installation guide

As mentioned, the LinkMgr service has to be installed on a separated windows server.

2.1 Pre-Requisites

- Windows Domain is available
- Both servers are member of that Windows Domain
- NETBIOS name resolution is possible between both servers

2.1.1 Create SwyxWare Service Account

Open Windows Domain Administration console, navigate to Users, add new user.

	Active Directory U	sers and Compu	uters	_ D X
<u>File</u> <u>A</u> ction <u>V</u> iew <u>H</u> elp				
🗢 🌒 📰 🝳 🗟 🗊	2 2 1 7 2 2			
Active Directory Users and Com	Name	Туре	Description	
Saved Queries	Saved Queries		Folder to store your favo	
⊿ mycompany.net	🛱 mycompany.net	Domain		
▶ 🛄 Builtin				
Computers				
ForeignSecurityPrincipal				
Managed Service Accou				
📔 Users				
< III >				

Figure 1: Domain Admin Console

Provide name for new user. The SwyxWare windows services on both servers will be running using this account.

New Object - User				
Create in: mycompany.net/Users				
First name: SwyxService/	Account <u>I</u> nitials:			
Last name:				
Full name: SwyxService/	Account			
User logon name:				
SwyxServiceAccount	@mycompany.net V			
User logon name (pre- <u>W</u> indows 2000	D):			
MYCOMPANY\	SwyxServiceAccount			
< <u>B</u> ack <u>N</u> ext > Cancel				

Figure 2: User creation

Provide password, unselect option "User must change password at next logon" and select option "Password never expires".

New Object - User	x
Create in: mycompany.net/Users	
Password:	
Confirm password:	
User must change password at next logon	
User cannot change password	
✓ Pass <u>w</u> ord never expires	
Account is disabled	
< <u>B</u> ack <u>N</u> ext > Car	ncel

Figure 3: User configuration



2.2 Installation of main SwyxWare server

On the main SwyxWare server, start the installation process. During the setup configuration, in the Dialog "Custom Setup", it is necessary to deselect the feature SwyxLink Support underneath the "Telephony" folder.

🚽 SwyxWare	Setup 🗕 🗆 🗙			
Custom Setup Select the way you want features to be installed	بېن ې			
Click the icons in the tree below to change the way features will be installed.				
Image: Telephony Ima	Telephony and unified communications support.			
	This feature requires 0KB on your hard drive. It has 8 of 8 subfeatures selected. The subfeatures require 164MB on your hard drive.			
Location: C:\Program Files (x86)\SwyxWar	re\ <u>Br</u> owse			
Re <u>s</u> et Disk <u>U</u> sage	< <u>B</u> ack <u>N</u> ext > Cancel			

Figure 4: Custom Setup Dialog

B SwyxWare Setup	- 🗆 X
Custom Setup Select the way you want features to be installed.	Ś
Click the icons in the tree below to change the way features will be installed	i.
Image: Telephony Image: Telephony <td>two IMB on your</td>	two IMB on your
	Browse
Keget Disk Usage < back Next >	Cancel

Figure 5: Custom Setup Dialog



After the installation is completed, the ConfigurationWizards starts to perform the initial configuraton. In the "Services Account" dialog, use the Browse Button to browse the Windows Domain for the Swyx Acount that was previously created. Enter the password that is assigned to that account.

8	SwyxWare Configuration Wizard	×	
Services Account Select the Windows to be used by the Sw	user account nyxWare system services.	ૢૢૢ	
To use the Exchange Server integration or Swyx Services on remote computers you must use a domain user account.			
If SwyxWare is installed on a stand-alone system (not part of a Windows domain) without using a Exchange Server integration a new local account could be used.			
User account for SwyxV	Nare services		
Account name:	MYCOMPANY\SwyxServiceAccount Browse		
Password:	•••••		
Automatically create a local account for SwyxWare services			
	< <u>B</u> ack <u>N</u> ext >	<u>C</u> ancel	

Figure 6: SwyxWare service account

2.3 Installation of LinkMgr SwyxWare server

On the LinkMgr SwyxWare server, start the installation process. During the setup configuration, in the Dialog "Custom Setup", it is necessary to deselect each feature within the Telephony section except the SwyxLink Support. FAX services have to be deselected, too. The SwyxWareHelper service needs to be selected.



B SwyxWare Setup				
Custom Setup Select the way you want features to be installed.				
Click the icons in the tree below to change the way features will be installed.				
Telephony SwyxServer SwyxServer SwyxConference Sur SwyxPhone Support SwyxCate SwyxLink Support SwyxMobileExtensior				
<				
Reget Disk Usage < Back Next > Cancel				

Figure 7: Custom Setup Dialog

After the installation is completed, the ConfigurationWizards starts to perform the initial configuraton. In the "Services Account" dialog, use the Browse Button to browse the Windows Domain for the Swyx Acount that was previously created and already being used by the "main installation". Enter the password that is assigned to that account.

SwyxWare Configuration Wizard	x			
Services Account Select the Windows user account to be used by the SwyxWare system services.	ζζζ ^ζ			
To use the Exchange Server integration or Swyx Services on remote computers you must use a domain user account.				
If SwyxWare is installed on a stand-alone system (not part of a Windows domain) without using a Exchange Server integration a new local account could be used.				
User account for SwyxWare services				
Password				
○ A <u>u</u> tomatically create a local account for SwyxWare services				
< <u>B</u> ack <u>N</u> ext > <u>C</u> ar	ncel			

Figure 8: LinkMgr Service Account



Afterwards, the Configuration wizard scan the network for installed SwyxWare instances. It lists the found instances. Select the one that will use this LinkMgr installation.

Ċ.	SwyxWare Configuration Wizard	×
	Select a SwyxServer Choose a SwyxServer for installed components.	ŝ
	Please enter the name of the SwyxServer you would like to use for your installed features. You must be member of the Administration Profile 'System Administrator' on the chosen SwyxServer.	B
	Name of Swyx <u>S</u> erver: TPPServ03	~
	< <u>B</u> ack <u>N</u> ext > (Cancel

Figure 9: Selection of SwyxWare server

After the LinkMgr was installed, it is mandatory to change the SIP listener port to 5060, this can only be configured through the Windows registry.

On a CMD-shell, start regedit with administrator privileges, navigate to HKLM\SOFTWARE\Wow6432Node\Swyx\LinkMgr\CurrentVersion\Options.

Create a new DWORD value named TcpPortOfRemoteSIPEndpoint and assign a value of 5060 as decimal (0x13c4 as hex value).

Afterward, restart the LinkMgr service.



Configuration guide 3 ~

Example configuration data:			
SIP Proxy:	10.104.129.46		
Number range:	+33 42 7788120- +33 42 7788129		
NDI:	0427788120		

3.1 Location

As a first step, a new location has to be created. Open the SwyxWare Admin tool, navigate to the locations folder, start the "Add Location" wizard, by opening the context menu in the right, larger area and selecting "Add Location ...".



Figure 10: Start the "Add Location" wizard

The following screenshots are showing the configuration dialogs from the wizard.

Provide a meaningful name for the new location.



Add new Location	×			
Location Name Enter the name and description of the new Location.				
A Location defines a site and its specific parameters. In a multi site SwyxWare installation, the definition of several locations is required. SwyxWare Users and Tru Groups are being assigned to Locations.	ınk			
Name: SFRLocation				
Description:				
Set this Location as the default Location. All new users will be assigned to this Location unless explicitly changed.				
< <u>B</u> ack <u>N</u> ext >	Cancel			

Figure 11: Location name

Configure country code, etc.

Add new Location X				
Location specific codes and prefixes Specify the codes and prefixes which are rela	ated to this Location.			
The prompted parameters determine how the a SwyxWare User or a Trunk, is interpreted b to identify calls that remain in the same area of A typical German Location in Berlin would ha to '30', International Prefix to '00' and Long D	e destination number of a call, originated by by the system. This is in particular needed or county. ve a Country Code set to '49', Area Code listance Prefix to '0'.			
Own <u>C</u> ountry Code:	33			
Own <u>A</u> rea Code:	42			
Prefix for International Calls:	00			
Prefix for Long Distance Calls:	0			
	< <u>B</u> ack <u>N</u> ext > Cancel			

Figure 12: Country code, area code etc.

Provide public access number.



Add new Location	:
Private Branch Exchange related properties Specify the PBX settings which are related to this Location.	N.
The Public Line Access prefix defines which number has to be dialed to obtain access to the public network.	
It is possible to define multiple Public Access Prefixes, separated by a semicolon.	
The Internal Number for undeliverable calls defines where incoming calls will be transferred when the called public number is not assigned to a SwyxWare User or Group.	
Public Line Access Prefixes: 0	
Route undeliverable calls to Internal Number:	
	_
< <u>B</u> ack <u>N</u> ext > Cancel	

Figure 13: Public access number



Add new Location	x
Time Zone Select a time zone for this Location.	Ś
Specify the time zone which is applicable for this Location. This information is used for instance to interprete Routing Records of a Trunk Grou which contain timely restrictions.	p
<u>T</u> ime Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna	-
< <u>B</u> ack Finish	Cancel

Figure 14: Time zone



3.2 SIP Trunk group

3.2.1 Creation

After creating the location, a new SIP trunk group has to be created. In the SwyxWare Admin tool, navigate to the Trunk Groups folder, start the creation wizard by opening the context menu in the right, larger area and selecting "Add Trunk group ...".

Deputy - [Conscience]	le Root\SwyxWare Ad	ministration\SwyxServer TP	PP-HP6000\Trunk Groups]	_ _ ×	:
File Action View Window Help				- 5	×
 Console Root SwyxWare Administration SwyxServer TPP-HP6000 Users Groups Locations Trunk Groups Trunk Groups Trunks Number Mappings Routing Table Calling Rights Calling Rights Monibactation Profiles SwyxFax Phonebook Active Calls Relations Services (Local) 	Name	Add Trunk Group Add Trunk Group Refresh Export List View Arrange Icons Line up Icons Help	Туре	Profile L	.06
10 object(s)					

Figure 15: Start the "Add Trunk Group" wizard

The following screenshots are showing the configuration dialogs from the wizard. Provide a meaningful name for the new SIP Trunk group.

Ac	ld new Trunk Group	x
Trunk Group Name and Descr Specify Trunk Group name and	iption description.	K
Enter a unique Trunk Group na Group name or Phonebook enti	me, i.e. not used otherwise as Trunk name, Us ry.	er name,
Enter the optional description th	nat will later on help you identifying this Trunk G	roup.
<u>T</u> runk Group Name:	SFRTrunkGroup	
Description:		
	< <u>B</u> ack <u>N</u> ext >	Cancel

Figure 16: Trunk Group Name

Select "SIP" as Trunk Group Type and select "SFR (FR)" from the dropdown list as Profile.



Important note

In case, that a SwyxWare2015R4 or older is used, the profile for "SFR (FR)" first has to be imported using the CustomProviderProfiles.config file. Please read chapter <u>Provider pro-file</u> for the necessary instructions. Later SwyxWare versions have the profile integrated already.

Ado	d new Trunk Group	x				
Trunk Group Type Specify the type of the Trunk Gro	Trunk Group Type Specify the type of the Trunk Group and select the appropriate profile.					
Select the Type of Trunk Group t applicable profile from the second for your installation, consult the S If you want to add a Trunk Group Profile "Custom". This will allow e	to be added from the first list and choose d list. If you are uncertain, which profile is wyxWare Administration documentation o for a non-listed SIP service provider, se metering all required parameters in subse	e the s applicable elect the equent steps.				
<u>T</u> runk Group Type:	SIP	•				
Profile:	SFR (FR) Vodafone (DE) Telekom Trunk TCP (DE) SFR (FR) Swisscom_ENT (CH) Swisscom_SBCon (CH) Swisscom_SME (CH) TPP VoiceData (DE) QSC IPfonje ext.conn. TLS (Cancel				

Figure 17: Choose provider profile

Accept the default settings from the next dialog.



Add new Trunk Group
Definition of Routing Specify for what calls this Trunk Group is supposed to be used.
Depending on your choice, initial Routing Records will be created. Public Numbers should be added in canonical format (e.g. "+4930123456"), "*" can be used as a wildcard.
Use Trunks of this Trunk Group for all external calls
For all external calls to the following Called Party Number or SIP URI only:
C for all external calls and all <u>unassigned</u> Internal Numbers
C for Internal Numbers:
C Do not create initial Routing Records.
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 18: Initial routing records

Assign the previous	y created location to the	SIP Trunk Group.
---------------------	---------------------------	------------------

Add new Trunk Group	ĸ
Location Profile Select the applicable Location Profile for this Trunk Group.	5/22
A Location within SwyxWare defines all location specific settings like the time zone, the required public access code, the country and area codes. Please select one of the listed Locations which will be assigned to this Trunk Group.	
Location: SFRLocation	
< <u>B</u> ack <u>N</u> ext > Cancel]

Figure 19: Assign location



3.2.2 Additional configuration

After creating the SIP Trunk Group, the SIP proxy setting needs to be adjusted. Navigate to the Trunk Groups folder, select the created SIP Trunk Group. Open the Trunk Group properties through the context menu.

IpPbx - [Console Root	SwyxWare Administration\Swy	xServer T	PP-HP6	5000\Trunk Gro	ups\SFRTrunk(Group]	_ □	x
🔅 File Action View Window Help							-	. 8 ×
🗢 🏟 🙇 📰 🖾 🕰 🖬 🖡 🚧	2							
Console Root	Name De	escription	Туре	Host	Trunk Group	Remote	Enabled	Logge
 SwyxWare Administration SwyxWare Administration SwyxServer TPP-HP6000 Users Groups Locations Trunk Groups SFRTrunkGroup Trunks Trunks Number Mappings Routing Table Calling Rights Calling Rights Mathinistration Profiles SyxxFax 		Ther	e are no i	Add Trunk Add Trunk Refresh /iew Arrange Icons	is view.			
다 Phonebook (* Active Calls 호확 Relations ▷ 🖏 Services (Local)				ine up Icons Properties Help				
	<	Ш						>
Contains commands for customizing this window.								

Figure 20: Properties of the Trunk Group

Select the tab "SIP" of the properties dialog.

In the field "Proxy" the IP address or FQDN of the SFR Proxyserver has to be configured, in this example "10.104.129.46" with port 5060.



SFRT	runkGro	up Propert	ies 🛛 🗙			
Routing Records General Pro	ofile	Rights SIP	Location Encryption			
Specify the SIP settings The settings are prefilled on the "Profile" tab of the	Specify the SIP settings which are applicable for this Trunk Group. The settings are prefilled with the default values of the Profile, defined on the "Profile" tab of the Trunk Group.					
Profile:	SFR (F	R) (Customized))			
<u>R</u> egistrar: Re-registration <u>I</u> nterval:	120	Seconds	Port:			
STUN Server:	ort		Port: 3478			
<u>P</u> roxy: •	10.104	.129.46	Port: 5060			
DTMF Mode:	RFC 2	833 Event	•			
ОК	Can		pply Help			

Figure 21: The "SIP" tab of the properties dialog

Usually, it is not necessary to configure any additional parameter in the other tabs.

3.3 SIP trunk

After creating and configuring the SIP Trunk Group, the actual SIP Trunk can be created. Navigate to the Trunk Groups folder, select the created SIP Trunk Group. Open the Trunk Group properties through the context menu and chose "Add Trunk ..." to start the SIP Trunk creation wizard.



DipPbx - [Console Root]	SwyxWare Administrat	ion\SwyxServer 1	ГРР-НР6	6000\Trunk Gr	oups\SFRTrunk	Group]	_ □	x
🔅 File Action View Window Help							-	8×
🗢 🔿 🙍 🗔 🖾 🕼 🖬 🗛 🚧	2							
Console Root Console Console	Name •	Description	Type re are no i	Host items to show in Add Trunk Refresh /iew Arrange Icons .ine up Icons	Trunk Group this view.	Remote	Enabled	Logge
्रिद्ध Relations ▷ ୣଊ Services (Local)			P	Properties Help				
	<	III						>
Contains commands for customizing this window.	<u> </u>							

Figure 22: Adding a SIP Trunk to the SIP Trunk Group

The following screenshots are showing the configuration dialogs from the wizard.

Provide a meaningful name for the new SIP Trunk. It is useful to choose a name which reflects the dependency to the Trunk Group.

	Add new Trunk	x
Trunk Name Choose an unique name for	the new Trunk.	Ś
Enter a unique Trunk name Group name or Phonebook	, i.e. not used otherwise as Trunk Group name, User r entry.	name,
Enter the optional descriptio	on that will later on help you identifying this Trunk.	
<u>T</u> runk Name:	SFRTrunk	
Description:		
	< <u>B</u> ack <u>N</u> ext >	Cancel

Figure 23: Trunk name

Since SFR is offering a static trunk, no user credentials for registration have to be configured.



	Add new Trunk
SIP Trunk Provider / User Data Specify your account data.	
Enter the user identification data will be used to compose your SIF for authentification.	as provided by your SIP service provider. The user ID Paddress while user name and password will be used
<u>S</u> IP Provider:	SFR (FR)
<u>U</u> ser ID:	
User <u>N</u> ame:	
<u>P</u> assword:	
Repeat Password:	
	< <u>B</u> ack <u>N</u> ext > Cancel

Figure 24: User credentials

In the next dialog, the available number range is specified. Use the number range that SFR has assigned.

		Add new Trunk	x		
Subscriber Nu Specify Sub	imbers iscriber Numbers	ş.	ر ک		
Enter the subscriber number part of the Public Numbers that are terminated by this Trunk. If your set of subscriber numbers is incoherent enter only the first subscriber number and add the other subscriber numbers later via the Trunk's properties. If this Trunk does not add any Public Numbers to the system, leave all fields empty and click 'Next'. Note: Country Code and Area Code have been pre-determined by the Trunk Group's location					
Country Code 33	Area Code 42	First Subscriber Number 7788120	Last Subscriber Number - 7788129		
		< <u>B</u> ack	Next > Cancel		

Figure 25: Number range



There is no need to configure a SIP URI in the next dialog.

Add new Trunk	x
SIP URI Specify SIP URI.	Ś
If this Trunk is supposed to handle non-numeric SIP URIs (e.g. assigned by you service provider) you can enter one of these bellow and add other URIs later vi Trunk's properties. SIP URIs have the following format: sip: <name1> @ <name2> with <name1> reflecting the user's name and <name2> the realm. For convenient input [™] can be used as wildcard so that *@company.com would address all users in the realm "company.com". The realm field shown below is p with the configured realm in the SIP properties but may be overwritten case by o</name2></name1></name2></name1>	ur SIP a the d ore-filled case.
URI: sip:	
< <u>B</u> ack <u>N</u> ext >	Cancel

Figure 26: SIP URI

The codecs are configured in the next dialog. Since SFR does not support G.722 and G711µ, these audio codecs can be deselected.

Add new Trunk
Codecs Select the codecs to be used for data transmission.
The selected codec preference and filter defines the type of compression for calls using this Trunk. Therefore the selected codec has an impact on the used bandwidth and the quality of the call.
Codecs Preference and Filter
Prefer Quality
 G.722 (approx. 84 kBit/s per call) G.711a (approx. 84 kBit/s per call) G.711µ (approx. 84 kBit/s per call) G.729 (approx. 24 kBit/s per call)
Fax over IP (T.38, approx. 20 kBit/s per call)
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 27: Codec settings



The last parameter is the number of parallel calls. This parameter depends on the installed channel licenses, the available bandwidth and possibly a specification from SFR.

Add new Trunk	x
Number of Channels Select number of Channels to be used by this Trunk.	Ś
The number of concurrent calls via a specific Trunk is usually limited by the Trunk's physics, the available bandwidth or by a provider limitation. Furthermore the number of simultaneous calls can artificially be limited to reserve (e.g. ISDN) channels or bandwidth for other applications. Usually ISDN BRI interfaces would allow to make up to 2 simultaneous calls, while	
Number of simultaneous calls on this Trunk:	
< <u>B</u> ack <u>N</u> ext > Ca	ancel

Figure 28: Number of parallel calls

Finish the creation of the SIP trunk with the next dialog.

Afterwards, the trunk will be presented as active. This may take some seconds. The overview window has to be updated by pressing the F5 key.



Figure 29: Active SIP trunk



3.3.1 Number signaling

If the trunk is used by a user without a public number, it is reqired that the NDI is signaled as calling party number number. This has to be configured in the properties of the SIP trunk, in the tab "Number Signalling" according to the following screenshot.

SFRTrunk Properties						
General SIP URIs	SIP Registration Number Signalling	Numbers Codecs/Channels				
Define how the calli this trunk.	ng party number is signaled fo	or outgoing calls via				
C Always suppre	ss number					
C Always use:						
C Always use ori	ginator's number					
Originator's nu	Originator's number					
if assigned to this trunk, otherwise						
use the following number						
if assigned to this trunk, otherwise						
0427788120						
OK	Cancel	Apply Help				

Figure 28: Number signaling

Note: This setting prevents the feature CLIP No Screening. If it is assured that each user has a valid, public number, the feature CLIP No Screening is configured by selection the option "Always use originator's number".

3.3.2 T.38 configuration

SFR supports T.38 for FAX transmission. In the initial INVITE of an outgoing FAX call, the T.38 parameter don't have to be signaled – otherwise the final switching to T.38 after the FAX tone was detected, will fail.

This behavior can to be configured in the properties of the SIP trunk, in the tab "Codecs/Channle" according to the following screenshot. The option "Remove T.38 codec from initial INVITE" has to be selected.



SFRTrunk Properties					
General	SIP Registration	Numbers			
SIP URIS	Number Signalling	Codecs/Channels			
The selected code compression for ca has an impact on th	c preference and filter define: Is using this Trunk. Therefore ne used bandwidth and the q	s the type of e the selected codec uality of the call.			
Codec <u>P</u> reference:					
Prefer Quality		-			
Allowed Codecs:					
G.729 (approx	 G.711µ (approx. 84 kBit/s per call) ✓ G.729 (approx. 24 kBit/s per call) ✓ Fax over IP (T.38, approx. 20 kBit/s per call) 				
Behaviour on outgo	ing faxcalls				
Remove T.38 c	odec from initial invite				
Prohibit T.38 re	Prohibit T.38 reinvite by sender				
Channels					
Number of simultaneous Calls:					
Maximum Number of simultaneous outgoing Calls: 5 📑					
Maximum Number of simultaneous incoming Calls: 5					
ОК	Cancel	Apply Help			

Figure 29: T.38 settings

3.3.3 Additional configuration

Per default, if the user has assigned a public number of the SIP trunk, the SwyxWare will signal this public number in the P-Asserted-Identity header (PAI). For emergency calls, it is required that the PAI of an INVITE from the SwyxWare to SFR contains the NDI in order to determine the location. This required configuration has to be done through the windows registry on the server, on which the LinkMgr is installed:

- 1. Open the Windows registry editor
- 2. Navigate to

HKLM\Software\Wow6432Node\Swyx\LinkMgr\CurrentVersion\Options

- 3. Create a new **registry key** with the exact name of the SIPTrunk that was created in the SwyxWare, in this case: **sfrtrunk**
- 4. Underneath the newly created registry key, create new registry value of type String, name it SIPNetworkProvidedNumber
- 5. Set the value of SIPNetworkProvidedNumber to the value of the NDI, in this case: 0427788120



B)	Regi	istry Editor		_ D X	
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>H</u> elp					
⊳ - 🍌 IpPbxIMAP4	^	Name	Туре	Data	
⊳ - 📔 IpPbxMEM		(Default)	REG_SZ	(value not set)	
IpPbxScriptSign		SIPNetworkProvidedNumber	REG_SZ	0427788120	
IpPbxSetup					
⊳ - 🎍 IpPbxSMTP					
IpPbxSnmp					
⊿ · 🎽 IpPbxSrv					
⊿ · LucrentVersion					
······································					
🔺 🌗 LinkMgr					
🛛 퉲 CurrentVersion					
A Dotions					
I SFRTrunk	≡				
Tracing					
MEM Line Manager					
Þ 🔐 PhoneMgr					
DueueManager	$\mathbf{\sim}$	< 111		>	
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Swyx\LinkMgr\CurrentVersion\Options\SFRTrunk					

Figure 30: Windows registry

3.4 User

Finally, the public numbers can be assigned to existing or new SwyxWare users, enabling them to make outbound, public calls and receiving public calls.

Please consult the SwyxWare manual for further details if necessary.

3.5 Multiple sites

The SwyxWare does not support several sites/locations to be handled by one single SIP trunk. Each site/location requires its own dedicated SIP trunk and trunk group. This means that the configuration steps from the previous chapters have to be performed for each site/location.

Routing records etc. also have to be considered.



4 **Provider profile**

If the SwyxWare installation does not contain the provider profile for SFR, as with SwyxWare2015R3 or older, it is necessary to import the profile through the CustomProviderProfile.config.

Please follow these installation steps:

- 1. Close the SwyxWare Administration (if opened)
- 2. Copy the file CustomProviderProfiles.config into the SwyxWare installation folder e.g. C:\Program Files\SwyxWare
- 3. Open the SwyxWare Administration.
- 4. The newly added SIP Provider profile should appear in the list of available profiles for SIP trunks.

Further information about the CustomProviderProfiles.config file can be taken from the following Knowledgebase article: <u>http://www.swyx.com/support/ssdb.html?kbid=kb3436</u>