



Release Notes

Status: "General Availability"

Firmware for Yealink Conference Phone

CP960

V 73.85.133.7

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Version: 1.0
Last Changes: 19.09.22 14:12

1 Content of Product Release

1.1 Swyx Product

Component	Filename	Version/Build
CP960	CP960-73.85.133.7.rom	V 73.85.133.7

2 Document History

Version	Date	Remarks	Editor
1.0	19.09.2022	Initial creation for Product firmware release	Product Management

3 Product Version History

Version	Date	Remarks
V73.85.133.7	19.09.2022	Useable with Swyx 13.x
V73.85.133.5	23.11.2021	Useable with SwyxWare 12.4x/13.0x
V73.85.133.3	04.03.2021	Useable for SwyxWare 12.31 and higher
V73.83.0.4	2019	

3.1 Understanding the Yealink Firmware Version format

The Yealink firmware version format consist of 4 number blocks, here V 73.85.133.5

- First block: Product ID, here 73 stands for the CP960
- Second block: Major FW version, here 85
- Third block: OEM-ID, here 133, stands for the Swyx/Enreach OEM version of the FW
- Fourth block: Minor FW version, here 7

4 Changes

4.1 Changes of V73.85.133.7

- Fixed an issue in the context of re-registration, if the initial registration fails.
- Fixed a subscription exception when the number of UC Presence subscriptions is greater than 5
- Fixed an issue in the display of the Missed Calls pop-up window

4.2 Changes of V73.85.133.5

This new firmware version is mandatory for the operation of the latest hardware revision of the CP920 (V1), which is available from earliest end of 2021.

- Fixed an issue in the context of the lease time of a via DHCP provided IP-address.
- Supports SwyxWare Rich Presence Status signalling (requires at least SwyxWare 12.4x)
- Mandatory for the latest Yealink hardware revision (V1).

Known issue: If the number of configured speed dials on the CP960 exceed a certain number (depending on the length of the entries between 5 and 7 entries), the presence signalling on for the configured speed dials doesn't work properly.

4.3 Changes of V73.85.133.3

- Based on latest Yealink global firmware version 85
- Automatic reconnect is now supported after phone has lost connection to SwyxWare. SwyxWare 12.31 mandatory for this bugfix.

4.4 Changes of V73.84.133.7

Necessary firmware to support with SwyxWare 12.20 integrated enhanced interoperability with SIP certified phones, like

- Hot Desking
- Call Journal Synchronisation with Swyx Server
- Different Ringtones for internal and external Calls

V73.84.133.3 is a so-called bridge firmware, which is necessary to update to V78.84.133.7 from V73.83.0.4. This intermediate update is done automatically by SwyxWare, if V78.84.133.7 is selected as the firmware to use for a Swyx installation in Swyx Control Center Version section and V73.84.133.3 firmware is stored in the same folder, where V78.84.133.7 is available for download. This is the case, if you do use the by the firmware information service proposed default download links.

5 Update Procedure

The firmware will become available via our FIS server. Downloading the firmware and distributing to all connected Yealink phones can be simply done within the Swyx Control Center **SCC**.

All necessary steps are described in the Swyx Online Help, see https://help.swyx.com/controlcenter/latest.version/web/Swyx/en-US/index.html#page/help/chap_serverconfiguration.05.12.html#

Do only use firmware for Swyx platforms officially released by Enreach. Other firmware is not supported.

6 Supported Swyx Versions

Product	Supported Version
SwyxWare / SwyxON	SwyxWare 13 or higher

We recommend customers use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7 Support

The Support for the customized Yealink Firmware for Enreach is handled through the regular Enreach Support process for Swyx.

8 Download

The firmware can be accessed from Swyx Firmware Information Service FIS or in the Swyx Helpcenter.