



## **Release Notes**

*Status: "General Availability"*

### **Firmware for Yealink Phones T53 / T53W / T54W / T57W**

V 96.86.133.3

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# 1. Content of Product Release

## 1.1. Swyx Product

Component	Filename	Version/Build
Yealink T53	T54W(T57W,T53W,T53)-96.86.133.3.rom	V 96.86.133.3
Yealink T53W	T54W(T57W,T53W,T53)-96.86.133.3.rom	V 96.86.133.3
Yealink T54W	T54W(T57W,T53W,T53)-96.86.133.3.rom	V 96.86.133.3
Yealink T57W	T54W(T57W,T53W,T53)-96.86.133.3.rom	V 96.86.133.3

## 2. Document History

Version	Date	Remarks	Editor
1.0	11.08.2023	Initial creation for Product firmware release	Product Management
1.1	12.08.2023	Changed typos	Product Management

## 3. Product Version History

Version	Date	Remarks
V 96.86.133.3	14.08.2023	Usable with SwyxWare 13.2x
V 96.86.133.2	24.06.2022	Usable with SwyxWare 13.x
V 96.86.133.1	07.02.2022	Useable with SwyxWare 13/13.10
V 96.85.133.8	04.08.2021	Useable with SwyxWare 12.4x/13
V 96.85.133.6	08.06.2021	Useable with SwyxWare 12.4x
V 96.85.133.4	25.05.2021	Useable with SwyxWare 12.4x

### 3.1. Understanding the Yealink Firmware Version format

The Yealink firmware version format consist of 4 number blocks, here V 96.86.133.3

- First block: Product ID, here 96 stands for the T5-series
- Second block: Major FW version, here 86
- Third block: OEM-ID, here 133, stands for the Swyx/Enreach version
- Forth block: Minor FW version, here 3

## 4. Changes

### 4.1. Changes of V 96.86.133.3 to the previous version V 96.86.133.2

Beside a couple of generic fixes and improvements the following issues in the context of a

usage with Swyx are especially addressed within this firmware release:

- DND status icon is not displayed on an Expansion Module connected to a T53(W).

**Known issue:** Changed behaviour in the case of blind call transfer initiated by a Yealink phone. From firmware version 96.86.133.2 the call is cancelled if the called destination doesn't accept the call within a certain time slot (~30sec). In former versions the call was returned to the transferring Yealink phone.

#### **4.2. Changes of V 96.86.133.2 to the previous version V 96.86.133.1**

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Configurable parameter for the SIP-cause in the case of deactivated Call Waiting function (prevent secondary call). The parameter is set automatically with Swyx 13.20 and is now consistent with the SIP-cause of the other Swyx clients.
- Configurable parameter for call pickup in CTI case. Will be set automatically with Swyx 13.20. Requires a mandatory SwyxIt! 13.20. This firmware is the prerequisite for this new introduced feature in Swyx 13.20.

#### **4.3. Changes of V 96.86.133.1 to the previous version V 96.85.133.8**

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed an issue in CTI mode with an outgoing call, when another call is already connected.
- Fixed some issues in the context of Smart Noise Filtering.
- Supports the latest hardware revision of Yealink T5 phones.
- Optimized quick positioning bar in Directory/Call History in T57W

#### **4.4. Changes of V 96.85.133.8 to the previous version V 96.85.133.6**

Beside a couple of generic fixes and improvements the following issues in the context of a usage with Swyx are especially addressed within this firmware release:

- Fixed an issue with the renewing of an IP-address via DHCP.
- Fixed the issue with the update of the presence status on the speed dials after the loss of the server connection.
- An issue in uaCSTA mode (CTI support)- SwyxIt! displays call as connected although call is still ringing.
- Fixed the issue that after plug-in a USB headset (or the EHS-USB adapter) to a phone the display was frozen.

**Known issue:** In specific scenarios/hardware combination the LEDs on an expansion module will not light (T57W). The presence status of the user is nevertheless shown on the display of the expansion module.

#### 4.5. Changes of V 96.85.133.6 to the previous version V 96.85.133.4

- Fixed an issue with the new introduced extended status signaling (Away, Busy, LogOff) (Prerequisite SwyxWare 12.40).

**Known issue:** If the phone loses its connection to the server (e.g., due to a reboot of the services), it could be that subsequently the presence status on the speed dials won't longer be updated. Log-Off and following Log-On of the user heals that issue.

#### 4.6. Changes/New with V 96.85.133.4

Initial release of Yealink T5 series for the usage with SwyxWare 12.40

- Extended status signaling (Away, Busy, LogOff) (Prerequisite SwyxWare 12.40)
- Call number suppression from SwyxIt! (Prerequisite SwyxWare 12.40)
- DE keyboard layout (Umlauts - ä, ö, ü, ß)
- VisualGroups support (Prerequisite SwyxWare 12.40)
- Fixed compatibility issues between SWYX T4XS and DECT headsets.

### 5. Update Procedure

The firmware will become available via our FIS server. Downloading the firmware and distributing to all connected Yealink phones can be simply done within the Swyx Control Center **SCC**.

All necessary steps are described in the Swyx Online Help, see "[DISTRIBUTING SOFTWARE TO CLIENTS OR DEVICES](#)"

Do only use officially by Swyx released firmware for Swyx platforms. Other firmware is not supported.

### 6. Supported SwyxWare Versions

Product	Supported Version
SwyxWare / SwyxON	SwyxWare 13.x

We recommend customers use the latest productive version for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

## **7. Support**

The Support for the customized Yealink Firmware for Swyx is managed through the regular Swyx Support process.

## **8. Download**

The firmware can be accessed from Swyx Firmware Integration Service FIS or in the Swyx Help Center.